



We understand the unique needs of Employer Group Waiver Plans (EGWPs)

BluePeak understands the operational similarities and more importantly the differences involved in administering EGWPs. BluePeak offers customized solutions for EGWP Plans, direct contract EGWPs, and employer groups that contract with EGWP administrators.



EGWP LAUNCH SUPPORT

BluePeak and/or its staff have assisted four PBMs in building EGWPs from “scratch”, from insurance license procurement through RFPs and implementations. This has included market and product strategy planning and analysis, application for state licensure de novo as well as acquiring shell companies with licenses intact, CMS plan applications to run an EGWP plan, hiring of qualified staff and organizational design for EGWPs, policy and procedure development, selection of operational systems and system enhancement, training of staff, compliance program builds, oversight and monitoring, implementation planning and audit work plans. Gap analysis have been performed to assist PBMs with understanding the capital investments needed to build, buy or contract with other vendors for operational gaps. In summary, we understand the intricacies of PBMs, EGWPs and CMS rules, regulations and guidance and how to effectively and efficiently build and implement an EGWP in a PBM.



BENEFIT TESTING

Don't just rely on your PBM or EGWP Administrator to test your benefits to ensure the benefit is adjudicating in accordance with the benefit design. Inaccurate adjudication can cause member complaints and financial issues. Group plans are often among the last to be tested by the PBMs. BluePeak has a deep understanding of how Part D claims should adjudicate through each stage of the benefit. BluePeak tests for a variety of standard and customized scenarios and provides detailed reports and an executive summary that outlines any areas that require further attention.



TRAINING

The unique responsibilities and requirements of an EGWP can be confusing to the various stakeholders. BluePeak can provide customized, instructor-led or in-person training to staff, vendors or the Board.

Contact BluePeak today for a **FREE consultation!**
www.bluepeak.com

BluePeak Advisors is a division of Gallagher Benefit Services, Inc.

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MEMBER MATERIAL REVIEW

Medicare member communication materials can be very difficult for members to understand. Although all plans must follow the CMS model documents, employer groups are permitted to customize materials to the extent that it clarifies the benefit. BluePeak can help you review your required member materials for accuracy and clarity. Better and more accurate communications can reduce member complaints and improve overall satisfaction.



COMPLIANCE AND EGWP OPERATIONAL CONSULTING

BluePeak's seasoned consultants understand the compliance and operational issues that an EGWP must navigate. Sometimes the employer group's goal and preferences do not align with the requirements of the PBM or organization administering the EGWP plan. BluePeak can offer consulting guidance around a variety of EGWP operational and compliance decisions. In addition, BluePeak can provide strategic insight on issues such as bridging differences between the active and retiree plans.



BLUEPEAK GUIDANCE MONITOR

CMS releases over 500 HPMS memos per year in addition to proposed and final rules. This volume is difficult for anyone to keep up with. However, this can be particularly difficult for employer groups, as the guidance may or may not be applicable. BluePeak's Guidance Monitor provides a weekly log of guidance, tailored to your organization. A BluePeak consultant will highlight the information that needs your attention and answer any questions you may have. The BluePeak Guidance monitor saves time and keeps you in the know.



VENDOR OVERSIGHT AND MONITORING

BluePeak provides comprehensive and targeted oversight of plan operations with an eye on employer group specific nuances.

- **PBM Oversight:** BluePeak monitors unique employer group benefit designs including accurate adjudication of wrap benefits to ensure members receive their intended benefit. BluePeak also monitors coverage determinations and redeterminations to ensure critical coverage decisions are accurately administered.
- **Eligibility and Enrollment Processing:** BluePeak can assist employer groups navigate group enrollment processing and understand the applicability of enrollment waivers.



LET BLUEPEAK BE YOUR CONSTANT IN THE EVER-CHANGING WORLD OF HEALTHCARE



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