



# NEED TO DETECT AND RESOLVE FWA?

BLUEPEAK ADVISORS CAN HELP.

**Fraud, Waste and Abuse (FWA)** has shown to have a significant financial impact on payers, and this financial impact continues to grow. According to the National Health Care Anti-fraud Association (NHCAA), annually, about three percent of healthcare dollars are spent on FWA, which means approximately \$68 billion is lost each year to fraudulent activities. Comprehensive FWA programs have proven to be an effective way to significantly decrease waste. In an effort to combat this loss, payers have an increased focus on the efforts of providers, suppliers and administrators to combat FWA.

Healthcare costs continue to rise, due to fraudulent claims being processed. The Centers for Medicare & Medicaid Services (CMS) and state programs have increased their monitoring of plans and their FWA programs. BluePeak can review your current FWA program and provide a gap analysis or develop a program to keep you in compliance with current Federal and state regulations. Our seasoned consultants, led by a Certified Fraud Examiner, will conduct a thorough analysis and review of your analytics, timeliness, training, investigations and reporting, requirements needed to confirm compliance.

**The BluePeak FWA Program** assessment includes a comprehensive approach that helps detect and resolve issues of FWA at the member,

provider and pharmacy levels. BluePeak works with our clients to address and report these issues. The Program is comprised of a holistic commitment to detect, prevent and control FWA. The basic components of the program include:



- **Training and Education**
- **Monitoring and Detection**
- **Investigating and Action Plans**

Our approach is to work collaboratively, allowing BluePeak to offer our clients a solution for reducing FWA that is comprehensive, timely, efficient and in compliance with the highest industry standards, those provided by CMS.



Contact BluePeak today for a **FREE** consultation!  
[www.bluepeak.com](http://www.bluepeak.com)

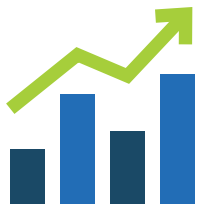
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## TRAINING AND EDUCATION

**The FWA Program** is carried out by BluePeak FWA subject matter experts. BluePeak trains all consultants upon hire and annually thereafter on General Compliance and FWA. The training includes a course which addresses fraud and abuse laws and regulations, such as the False Claims Act, the Federal Anti-Kickback Statute, Benefit Inducement Law and the Stark Law, as well as agency and industry guidance on such laws and regulations. BluePeak will develop and implement training programs for your staff, develop and implement processes, and train your staff to implement FWA programs.



## MONITORING AND DETECTION



### ► Analytics

In order to effectively detect, monitor and identify potential instances of FWA among members, providers and pharmacies, and within geographical areas of concern in a timely manner, analytics must be used. BluePeak will help review current analytics programs, identify gaps and suggest enhancements needed to make your FWA program more effective. BluePeak will also support requests for information (RFIs) and implementations of analytics software programs.

### ► Investigation

BluePeak can help you review FWA inquiries and support investigations, when appropriate. Investigations are led by a Certified Fraud Examiner and are cross-functional to include the following:

- **Conduct claims review**
- **Perform prescription review**
- **Contact pharmacy, member or prescriber**
- **Obtain additional detail from the client (e.g., diagnosis)**
- **Consult with subject matter experts (e.g., state boards)**
- **Review Pharmacy/prescriber contracts**



### ► Development and Execution of an Action Plan

BluePeak shares information related to the investigation with our client and includes an overview of the case, key activity and results. If legal or disciplinary action against the member, pharmacy or physician is needed, BluePeak will provide appropriate documentation and support.