

BluePeak ADVANTAGE

The BluePeak Advantage Program is dedicated to helping your organization optimize the effectiveness of your compliance and operational programs. Depending on your needs, our memberships levels range from essential services and products to complete compliance process outsourcing (CPO).

BluePeak Advantage Membership Levels*	 ESSENTIAL	 PERFORMANCE	 ELITE	 ULTIMATE
Subject Matter Expert Hours per Month	2-10	5-10	10-20	
Welcome Packet	✓	✓	✓	✓
Weekly Guidance Monitor	✓	✓	✓	✓
Articles and Industry Update Emails	✓	✓	✓	✓
Quarterly Presentations	✓	✓	✓	✓
Complimentary Passes to Select Industry Speaking Engagements			✓	✓
Additional Services Discount		5%	10%	15%
Annual One-Day Onsite Training Session		✓	✓	✓
Your Choice of 1-2 Performance Products <small>For example, Call Log Review, Universe Review, Operational Assessment, Bid QA</small>		✓	✓	✓
Your Choice of 1-2 Elite Products <small>For example, Mock Audits, Claims Review, PBM Assessment</small>			✓	✓
Full Compliance Service Outsource (CPO) <small>This includes: annual mock audits and follow up remediation, as well as a comprehensive oversight and monitoring program of all FDRs including BluePeak personnel and tools, annual risk assessment, audit plan and audit execution</small>				✓

Lock in pricing and take Advantage of our multi-year commitment option

*Any Advantage Program level can be modified to include Audit Support or Remediation services.



Contact BluePeak today for a **FREE** consultation!

www.bluepeak.com

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All BluePeak Advantage Members receive the following services:



Welcome Packet

A welcome packet that provides helpful advice on how to get the most out of your membership.



Weekly Guidance Monitor

A weekly log of Centers for Medicare and Medicaid Services (CMS) guidance tailored to your organization that includes:

- Health Plan Management System (HPMS) memos and guidance from CMS' website, Federal Register, Office of Management and Budget (OMB), and more
- Guidance summaries by operational areas and level of urgency
- Your very own BluePeak Senior Consultant to highlight the guidance that needs your attention and answer any questions you may have



Articles and Industry Update Emails

A weekly industry news wrap-up: The BluePeak Buzz and articles of interest from industry news sources and BluePeak



Quarterly Presentations

Quarterly presentations on relevant industry events, such as big guidance changes, audit trends and more!



Subject Matter Expert (SME) Hours Per Month

BluePeak SMEs are your phone-a-friend for any questions you might have about CMS guidance and/or processes.



Additional Services Discount

BluePeak's way of saying "thank you" for allowing us to provide services in addition to those included in your membership level.

EXCLUSIVE TO PERFORMANCE, ELITE AND ULTIMATE MEMBERS



Annual One-Day Onsite Training Session

BluePeak provides training to fit your needs, such as General Compliance and/or Fraud, Waste and Abuse, job-specific or remediation training.



Choice of 1-2 Performance Products

Call Log Review, Universe Review, Bid Submission QA, FDR Audit, HIPAA Audit, Credentialing Audit, Delegation Oversight Audit, MTM Assessment, Operational Assessment (One Area), Enrollment Audit

EXCLUSIVE TO ELITE AND ULTIMATE MEMBERS



Complimentary Passes to Select Industry Speaking Engagements

Be BluePeak's guest and join our sessions at premiere industry conferences.



Choice of 1-2 Elite Products

Mock Audit (Three Areas), CPE Annual Audit, Provider Directory Audit with Adequacy Assessment, CPE Assessment, Encounter Data Audit, Claims Review Assessment, PBM Assessment, MMP Audi, PDE Assessment

The Ultimate BluePeak Advantage Membership

Ultimate is a complete, turn-key solution for full-service delegation of selected compliance, oversight, monitoring and operational activities. BluePeak's solution leverages human and technical resources to create economies of scale and promote best practices. BluePeak is uniquely positioned to provide these services to you. BluePeak understands CMS requirements and has no conflicts of interest.

Ultimate Compliance Process Outsourcing (CPO) Services

- Conduct All Mock Audits
 - Pharmacy Benefit Manager (PBM)
 - Operations
 - Compliance Program Effectiveness (CPE)
- Remediation of Any Mock Audit Findings
- HPMS Memo Tracking, Dissemination, and Interpretation
- CMS Required Report Development and Submission
- CMS Attestations through HPMS
- Member Material Development and Review
- Annual Training and Testing Requirements
- Compliance Committee Administration and Reporting
- Annual Risk Assessment Development
- Annual Audit Plan Development
- Annual Audit Plan Execution (or extension)
- Star Analysis and Improvement
- Plan-to-Plan Administration
- Oversight and Monitoring Process for All Vendors
 - Universe Monitoring
 - Annual Benefit Design Testing
 - Denied and Approved Claims
 - Coverage/Organization Determinations, Appeals and Grievances (C/ODAG)
 - Prescription Drug Event (PDE)
 - Enrollment
 - Print Fulfillment
 - Call Center Monitoring
 - Medication Therapy Management (MTM) Oversight
 - Opioid Overutilization Oversight
 - Office of Inspector General (OIG)/General Services Administration (GSA) Checks
 - Agent Training, Testing and Oversight

Clients may also select à la carte services or purchase tools only.